

Graffiti Reporting Guidelines

Graffiti is defined as writing, drawing or symbols applied to any surface without the consent of the **property owner, authorized agent or designee**. These acts of vandalism cost taxpayers money, devalue property, and undermine the public's perception of safety.

Graffiti is a criminal act and all members of the community should report graffiti.

Anyone who witnesses an act of graffiti in progress:

- Please call 9-1-1 immediately.

Regarding graffiti anywhere and/or on your personal property or business property:

- Do not report Graffiti through 9-1-1 or 520-791-4444

All clean up requests need to be made through these processes.

1. <http://cms3.tucsonaz.gov/graffiti/report>
2. Smart Phone application "mytucson"
3. 792-city
4. Transportation Department In-House number 791-3154

If you choose to remove the graffiti yourself...

- Take photos of the graffiti and moniker. Include date, time and exact location.
- Estimate the square foot cost of the clean up.
- Report the act through <http://cms3.tucsonaz.gov/graffiti/report>
- Graffiti must be removed within 24 hours. This eliminates the recognition and notoriety that taggers seek by vandalizing your property.

If the graffiti occurs on public utility boxes or equipment, then we ask you to contact the owner of the property:

- a) TEP (520) - 623-7111 or <http://www.tucsonelectric.com/> , www.tep.com
- b) Tucson Water Dept (520) - 791-4311 or <http://cms3.tucsonaz.gov/water>
- c) Comcast (520) - 744-1900 or <http://www.comcast.com/default.csp>
- d) Cox (green box) - 300-5292 or <http://ww2.cox.com/>
- e) Southwest Gas (520) - 1-877-860-6020 or <http://www.swgas.com/>
- f) Qwest (beige box) - 1-866-642-0444 or <http://www.qwest.com/>
- g) US Postal Service (blue or white) Debra - day time **520-388-5316** Night Time - **520-388-5030**
- h) City of Tucson properties - 792-2489
- i) Suntran properties - 792-9222
- j) Arizona Department of Transportation - 388-4200